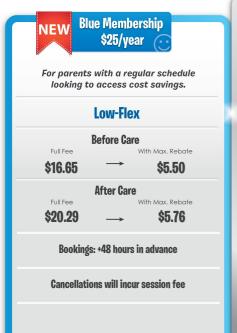
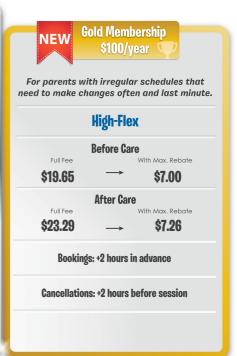
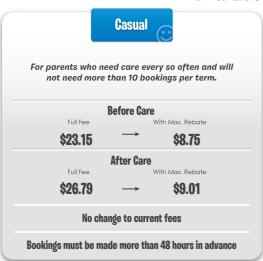
NEW Flexible Booking Options for St Paul the Apostle Catholic Primary School - Doreen







All Memberships also include:





LATE BOOKING FEES & SAFETY SURCHARGES			
24-48 hours prior to service	0-24 hours prior to service	Walk-In	No-Show
without Gold Membership or	Without Gold Membership or	(Any membership type)	(Any membership type)
Flex-e-Care (e-card)	Flex-e-Care (e-card)	, , , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , , ,
Late Booking Fee	Late Booking Fee	Safety Surcharge	Safety Surcharge
+\$10.00	+\$15.00	+\$20.00	+\$20.00

*Minimum 40 bookings per child, per care type, pro rata to access 'permanent rates' under each membership level





The Taylor Family

The Taylor Family rely on OSHC to manage their busy lives. With 3 kids under 7 years old it is hard to make the schedule and the costs work even with Government assistance.

They made 188 After School Care bookings last year making it the main form of Child Care that they need. Our surveys identified the Taylors need for savings and greater flexibility and they are not alone.

We have designed the **Blue Membership (Low-Flex)** for families like the Taylors. Using this option, they save \$230 per year and have greater flexibility of a shortened booking window of +48 hours for greater peace of mind.

Blue Membership \$25/year

For parents with a regular schedule looking to access cost savings.

Bookings: +48 hours in advance

Cancellations will incur session fee



The Lee Family

The Lee family have constantly changing schedules as Mrs. Lee is a shift worker and Mr. Lee travels for work regularly.

Last year they made 55 After School Care bookings but their schedule constantly changed and was a cause of stress and costs for the family. Our surveys identified the overwhelming need for greater flexibility and peace of mind when booking and changing OSHC schedules.

We designed the Gold
Membership (High-Flex) for
families like the Lees, it gives
them the peace of mind that
they can change their schedule
+2 hours out from a session and
means greater flexibility and
even a cost saving in some
cases as they do not incur the
session fee when things change
last minute.

Gold Membership \$100/year

For parents with irregular schedules that need to make changes often and last minute.

Bookings: +2 hours in advance

Cancellations: +2 hours before session



The Williams Family

Ms. Williams needs OSHC every now and again as she relies heavily on family to be the main care provider for when she can't be there.

Her need is less than 1 per week as her schedule is quite unpredictable.

She made 37 After School Care bookings last year, all within +48 hours of each session. We designed the Flex-e-care (e-card) for families like Ms Williams.

Our surveys identified parents who were casual customers and could not achieve 40 sessions per year but still wanted cost savings and flexibility. With this option she saved \$50 and has the ability to book some sessions +2 hours out. This gives her the peace of mind that care is there at a cost she can manage.

Flex-e-care

For parents who need care every so often. More than 10 sessions per term but less than 40 sessions per year, and want savings and flexibility.

> Bookings: +2 hours in advance

Cancellations will incur session fee

These savings are based on actual customer usage data and exclude Government Rebates.

