

NEW Flexible Booking Options for St Paul the Apostle Catholic Primary School - Doreen

<p>NEW Blue Membership \$25/year</p> <p><i>For parents with a regular schedule looking to access cost savings.</i></p> <p style="text-align: center;">Low-Flex</p> <p style="text-align: center;">Before Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$16.65</td> <td></td> <td>\$5.50</td> </tr> </table> <p style="text-align: center;">After Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$20.29</td> <td></td> <td>\$5.76</td> </tr> </table> <p style="text-align: center;">Bookings: +48 hours in advance</p> <p style="text-align: center;">Cancellations will incur session fee</p>	Full Fee	→	With Max. Rebate	\$16.65		\$5.50	Full Fee	→	With Max. Rebate	\$20.29		\$5.76	<p style="text-align: center;">Silver Membership \$50/year</p> <p style="text-align: center;">IMPROVED</p> <p><i>For parents that want minimal changes to their current situation other than increased flexibility.</i></p> <p style="text-align: center;">Standard-Flex</p> <p style="text-align: center;">Before Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$18.15</td> <td></td> <td>\$6.25</td> </tr> </table> <p style="text-align: center;">After Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$21.79</td> <td></td> <td>\$6.51</td> </tr> </table> <p style="text-align: center;">Bookings: +48 hours in advance</p> <p style="text-align: center;">Cancellations: +7 days before session (To avoid session fee)</p>	Full Fee	→	With Max. Rebate	\$18.15		\$6.25	Full Fee	→	With Max. Rebate	\$21.79		\$6.51	<p>NEW Gold Membership \$100/year</p> <p><i>For parents with irregular schedules that need to make changes often and last minute.</i></p> <p style="text-align: center;">High-Flex</p> <p style="text-align: center;">Before Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$19.65</td> <td></td> <td>\$7.00</td> </tr> </table> <p style="text-align: center;">After Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$23.29</td> <td></td> <td>\$7.26</td> </tr> </table> <p style="text-align: center;">Bookings: +2 hours in advance</p> <p style="text-align: center;">Cancellations: +2 hours before session</p>	Full Fee	→	With Max. Rebate	\$19.65		\$7.00	Full Fee	→	With Max. Rebate	\$23.29		\$7.26
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All Memberships also include:

<p style="text-align: center;">Casual</p> <p><i>For parents who need care every so often and will not need more than 10 bookings per term.</i></p> <p style="text-align: center;">Before Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$23.15</td> <td></td> <td>\$8.75</td> </tr> </table> <p style="text-align: center;">After Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$26.79</td> <td></td> <td>\$9.01</td> </tr> </table> <p style="text-align: center;">No change to current fees</p> <p style="text-align: center;">Bookings must be made more than 48 hours in advance</p>	Full Fee	→	With Max. Rebate	\$23.15		\$8.75	Full Fee	→	With Max. Rebate	\$26.79		\$9.01	<p>NEW Flex-e-Care (e-card)</p> <p><i>This pre-paid 10 session e-card is for parents who will book more than 10 sessions per term but less than 40 sessions per year and want greater flexibility and cost savings.</i></p> <p style="text-align: center;">Before Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$21.48</td> <td></td> <td>\$7.91</td> </tr> </table> <p style="text-align: center;">After Care</p> <table style="width: 100%; text-align: center;"> <tr> <td>Full Fee</td> <td>→</td> <td>With Max. Rebate</td> </tr> <tr> <td>\$25.12</td> <td></td> <td>\$8.18</td> </tr> </table> <p style="text-align: center;">Book up to 2 hours before the session</p> <p style="text-align: center;">Cancellation will incur charges</p>	Full Fee	→	With Max. Rebate	\$21.48		\$7.91	Full Fee	→	With Max. Rebate	\$25.12		\$8.18
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LATE BOOKING FEES & SAFETY SURCHARGES

24-48 hours prior to service without Gold Membership or Flex-e-Care (e-card)	0-24 hours prior to service Without Gold Membership or Flex-e-Care (e-card)	Walk-In (Any membership type)	No-Show (Any membership type)
Late Booking Fee +\$10.00	Late Booking Fee +\$15.00	Safety Surcharge +\$20.00	Safety Surcharge +\$20.00

**Minimum 40 bookings per child, per care type, pro rata to access 'permanent rates' under each membership level*

Details of all fees, terms and conditions are available at
www.campastralia.com.au
Need Help? Our Customer Care Team are available 24/7 on **1300 105 343**





The Taylor Family

The Taylor Family rely on OSHC to manage their busy lives. With 3 kids under 7 years old it is hard to make the schedule and the costs work even with Government assistance.

They made 188 After School Care bookings last year making it the main form of Child Care that they need. Our surveys identified the Taylors need for savings and greater flexibility and they are not alone.

We have designed the **Blue Membership (Low-Flex)** for families like the Taylors. Using this option, they save \$230 per year and have greater flexibility of a shortened booking window of +48 hours for greater peace of mind.

Blue Membership
\$25/year

For parents with a regular schedule looking to access cost savings.

Bookings:
+48 hours in advance

Cancellations will incur session fee



The Lee Family

The Lee family have constantly changing schedules as Mrs. Lee is a shift worker and Mr. Lee travels for work regularly.

Last year they made 55 After School Care bookings but their schedule constantly changed and was a cause of stress and costs for the family. Our surveys identified the overwhelming need for greater flexibility and peace of mind when booking and changing OSHC schedules.

We designed the **Gold Membership (High-Flex)** for families like the Lees, it gives them the peace of mind that they can change their schedule +2 hours out from a session and means greater flexibility and even a cost saving in some cases as they do not incur the session fee when things change last minute.

Gold Membership
\$100/year

For parents with irregular schedules that need to make changes often and last minute.

Bookings:
+2 hours in advance

Cancellations:
+2 hours before session



The Williams Family

Ms. Williams needs OSHC every now and again as she relies heavily on family to be the main care provider for when she can't be there.

Her need is less than 1 per week as her schedule is quite unpredictable.

She made 37 After School Care bookings last year, all within +48 hours of each session. We designed the **Flex-e-care (e-card)** for families like Ms Williams.

Our surveys identified parents who were casual customers and could not achieve 40 sessions per year but still wanted cost savings and flexibility. With this option she saved \$50 and has the ability to book some sessions +2 hours out. This gives her the peace of mind that care is there at a cost she can manage.

Flex-e-care

For parents who need care every so often. More than 10 sessions per term but less than 40 sessions per year, and want savings and flexibility.

Bookings:
+2 hours in advance

Cancellations will incur session fee

These savings are based on actual customer usage data and exclude Government Rebates.

Details of all fees, terms and conditions are available at www.campastralia.com.au
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